



## FAQ FOR THE BLUE RIDGE HIDEAWAY

[What is the maximum number of people allowed to stay at the cabin?](#)

Four.....unless authorized by owner.

[How many people will the cabin sleep?](#)

The cabin has 2 private bedrooms. The downstairs bedroom has a Queen pillow top bed + a private bathroom. The upstairs bedroom has a full pillow top bed with a private bathroom. The cabin is very comfortable for 2-4 Adults and their pet(s).

[Is the cabin suitable for children?](#)

The cabin is not suitable for small or young children due to steep stairs inside, a wide open loft area and many items that small children can hurt themselves on.

[Does the cabin have a Sunroom?](#)

Yes, we have an All Weather Room on the back that is heated and cooled.

[Is there a mountain or river view?](#)

While you are nestled within the mountains, there is not a long-range view. There is a "somewhat" winter view of the New River. The river runs around

the cabin but is not visible from the cabin. In order to provide "privacy", you forego the views of the river, as the trees provide the privacy.

#### [Is there a place where we can fish or hang out by the river?](#)

Yes.....we recently purchased a river lot that is exclusive for our guests. It is within walking distance from the cabin. Great place to swim, picnic, fish, build a bonfire and/or let your dogs play in the river. Very private as well.

#### [Does the cabin have a yard?](#)

Yes, the cabin has a large front yard. There is a large, gated porch on the front of the cabin.

#### [Is there adequate parking?](#)

Yes, the driveway can easily accommodate 2 vehicles. More, if needed.

#### [Will I need a 4-wheel drive to get to the cabin?](#)

In the winter months- and possibly early Spring- we do suggest that you bring a 4-wheel drive. The county does clear the roads in the event of snow but should a snowstorm hit on a Sunday, the roads may not get cleared until Monday.

#### [Do I need to bring linens?](#)

No. Linens, towels and soaps are provided for guests. You will need to bring paper towels and toilet paper although there should be enough to get you through upon arrival for a day or 2. A hair dryer is also provided. You will need to bring shampoo, food, drinks, etc.

#### [Are there conveniences nearby?](#)

Yes, there are grocery stores, video stores, a Super Wal-Mart, Lowe's, CVS, Banks, various restaurants- fine and casual dining, coffee shops, Internet café's and retail shopping. Beer and wine are sold at all grocery stores. There is also a liquor store (ABC).

#### [Where is West Jefferson?](#)

It is located in the NW corner of NC, 20 miles northeast of Boone, NC. It is known as the city of The Arts & Attitude!

[Does the cabin contain amenities that I might expect if I were at home?](#)

Yes, we have all the kitchen amenities you would expect....coffee maker, espresso maker, toaster, blender, dishes, pots/pans, cooking utensils, wine openers, flatware, etc. and all stainless steel appliances.

[What about televisions, etc?](#)

The cabin has a large flat screen TV in the living room with a DVD player and a flat screen TV in the upstairs bedroom. All are equipped with Direct TV.

[Do you have a Grill?](#)

Yes. A charcoal/smoker grill.

[Can we bring our family pets?](#)

Yes, Blue Ridge Hideaway is pet friendly. There is a \$25.00-50.00 non-refundable fee per pet. Fee depends on length of stay. Max. 2 pets per visit. Pet Sitting or pet walking services available. Please inquire if interested.

[Do you have a hot tub?](#)

No. Due to the potential for germs and bacteria, we have decided to forego a hot tub. In order to keep a hot tub up properly, they need to be maintained on a daily basis. We opted to add the new sunroom instead. ☺

[Is there a river access area nearby?](#)

Yes. Approximately 800 yds. behind the cabin we have a Private River Area for the Blue Ridge Hideaway renters. This lot is directly on the river. You can fish or put in your canoe, kayak or tube for river fun. You can also build a bonfire or picnic at the private river area. Also, a great place to let your 4 footed babies run and play. Easy walk from the cabin.

[Can I bring my canoe, kayak or ATV?](#)

Yes. However, it is more convenient to use some of the local river outfitters for tubing, kayaking or canoeing, since they are equipped to drop you off and pick you back up.

[Are there Golf Courses nearby?](#)

Yes- 2 courses within 5 minutes from the cabin.

How close is your cabin to downtown West Jefferson?

5 minutes

How close is your cabin to one of the Blue Ridge Parkway entrances?

5 minutes

Do you have minimum length stays?

Yes- a 2 night minimum is required. Longer min. stays are required during Holidays and Fall Foliage times.

How do we reserve and pay for the cabin?

50% of the total fee is due upon making your reservation. The balance is due 14 days prior to arrival.

How can payments be made?

We can accept Credit Card transactions with a 3% processing fee added to the total. Otherwise, checks are acceptable unless it's a last minute booking.

What is your cancellation policy?

All amounts once paid are nonrefundable, in the event we are unable to obtain a replacement rental. Any replacement rentals that we are able to obtain will be credited to your rental agreement and will be refunded those amounts.

If you are worried about weather (esp. in the winter months) or other complications, we suggest travel insurance. Go to [www.insuremytrip.com](http://www.insuremytrip.com) for quotes. Or we will gladly reschedule your booking for more convenient time.

How will I get my keys?

Once all amounts have been paid, we will provide you with a code to the lock box that will contain a key for your entry upon arrival.

Is there a minimum age for renting the cabin?

Yes, you must be at least 25 years of age to rent the Blue Ridge Hideaway.

What are your rates?

2 night minimum.

Winter Rates (Jan-April): \$795.00/wk

Summer/Fall Rates (May-Dec): \$895.00/wk.

\*Nightly & Holiday rates vary, depending on length of stay.

[Are there any additional charges other than the rental rate?](#)

Yes. A fee per pet, if necessary A cleaning fee of \$75.00. And NC sales tax @ 9.75%. that we are required to collect.

[Will I have Internet access?](#)

Yes, we provide Wireless Internet for your convenience.

[Is there phone service at the cabin?](#)

We have local phone calling at the cabin. You will need to bring a phone card for long distance. Keep in mind, cell phone service is sketchy in the mountains. Verizon tends to be the best.

[Do you have trash pickup?](#)

Ashe County does not provide trash pickup. We ask that you take your trash upon leaving to one of the nearby Recycling Centers. These are located all around the county for your convenience. They encourage recycling if you want to keep your items separated.

[Do you have a washer and dryer?](#)

Yes.

For additional information and photos, you may visit our website at-  
[www.blueridgehideaway.com](http://www.blueridgehideaway.com)